

In order to expedite the processing of your RMA number, please fill out this form completely and fax to 949.461.9251 Once your RMA request is processed, we will return your form with a Return Merchandise Authorization number via e-mail.

### Customer Information

Company Name: \_\_\_\_\_  
Shipping Address: \_\_\_\_\_  
Contact Person: \_\_\_\_\_

Telephone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-Mail: \_\_\_\_\_

### Product and Return Information

QTY	PART NUMBER	INVOICE NUMBER	INVOICE DATE	UNIT PRICE	PROBLEM/REASON FOR RETURN

**INTERNAL OFFICE USE ONLY:**

- OPEN/SHORTS
- I/C FAILURE
- WRONG PROGRAMMING
- PCB FAILURE
- WRONG PART
- SHIPPING DAMAGE
- RETURN – NOT GIGARAM PART
- RETURN – NOT DEFECTIVE

\*Gigaram will not accept any products returned without a RMA number.

Please select one:      **Repair**                      **Credit**

RMA #
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